

**“Generous persons will prosper;  
those who refresh others will  
themselves be refreshed.”**

*- Proverbs 11:25 -*

# Rising to Meet the Needs of Our Community

*Knowing you've been able to help someone is its own reward. But being generous and openhearted means God will see to it that you are rewarded. We are so grateful to our community, volunteers, donors and board members whose generosity have helped us positively impact the lives of individuals and their families throughout the Miami Valley.*



## Dispensary output doubles in 2021

In May 2020 we opened our Pharmaceutical Dispensary. During that time, we delivered, on average, 130 prescriptions monthly.

Our dispensary activity more than doubled in 2021. We distributed an average of 285 prescriptions per month. Perhaps even more importantly, these prescriptions represent a monthly average of \$65,000 of needed medication for our client group who may otherwise have gone without.

## Feeding Our Neighbors in Need

As the Miami Valley continued to recover from the impact of COVID-19, we found food insecurity still a challenge in our community. In 2021, the Good Neighbor House food pantry served over 27,000 individuals across 14,825 families. We distributed approximately 430,000 food items. We coordinated deliveries to Miami Valley Housing Opportunities, area churches, Miami Valley Meals, and multiple other non-profit organizations in need of food support. A key focus in the coming year is sourcing core food items such as dairy and meat, even Ramen and peanut butter for distribution through our pantry.

*To whom it may concern,  
If you are the one or a part of the bringing about of these food boxes Thank you  
Just the knowledge of our Community not being overlooked and actually thought of is a blessing.  
Thank you B. God Bless.*

*We found this note left at one of our Pantries-on-a-Post. It was written on a piece of cardboard torn from one of the cereal boxes in the pantry.*

Throughout 2021, we maintained our Pantries-on-a-Post program. These neighborhood distribution boxes continue to serve high traffic and are filled daily. Occasionally a local group adds personal basics such as underwear, socks and toiletries to our neighborhood pantries.



*Food insecurity continued to grow in the Miami Valley in 2021. It was a struggle at times to keep up with the needs of our community.*



## As the Needs of Our Community Grow So Do We

The 2600 square foot Medical expansion was under roof by 2021 and officially opened in April 2022. This added space allowed us to move the Medical Clinic out of the shared space with Dental. We increased exam rooms from two to six, quadrupled the size of the Pharmaceutical Dispensary and allocated larger spaces to our Wellness classes, and Physical Therapy. Since opening, we have

seen a 225% increase in visits and expect that to double, at minimum, throughout the remainder of 2022.

In 2021, the Dental Clinic experienced a 37% increase in patient visits over 2020 – this despite ongoing limits of COVID and staffing concerns through the year.

## PERSONAL STORIES:

*As Deuteronomy reflects a story about not turning a blind eye to the suffering of others: Instead, help them through it. Knowing you've been able to help someone is its own reward. But being generous and openhearted means God will also see to it that you are rewarded.*



**One afternoon**, a gentleman showed up at our facility carrying nothing but a duffel and a plastic bag full of papers. He was middle-aged, non-verbal, visibly upset and crying. The Good Neighbor House Team rallied to take care of his needs. We offered food, but he shook his head “no”. We went through his papers in the plastic bag, found one with an address and asked him if this was his home. He nodded “yes”. We asked if he had been

home lately, and he nodded again. Another paper in his bag had a woman’s name on it, when we asked if that was his wife he began to sob. We then asked if his wife had passed away and he began to bawl hysterically. Through our research we found out this man’s wife had passed away two days before he came to us. We found him in our Electronic Medical Records, were able to determine he was epileptic and had been off his medication for an extended period of time.

Our team worked to get him the medical attention he needed and provide him with emotional support. Helping others isn’t just what God wants for us, it is also what we want for ourselves.

At Good Neighbor House we help others through their times of need.



**A young woman** came to our Dental Clinic seeking help for a broken tooth. During her appointment we learned she had sought treatment at other dental offices but had been turned away. Like so many of our clients, she was uninsured and personally unable to afford dental work.

The examination showed that the tooth was not only broken, but had died. This meant an extraction and a partial denture to repair, requiring several visits. Each appointment seemed to take an emotional toll on her, so we offered information about our free counseling services, in case there was anything she needed to talk about.

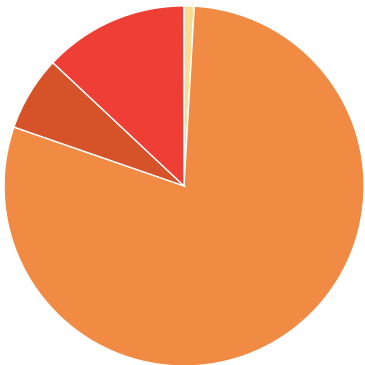
The woman declined, but then revealed that she had been in an abusive relationship. A physical altercation had caused the broken tooth. Too embarrassed to seek attention immediately, the lack of care caused the tooth to die. Each visit to the clinic was refreshing that emotional weight, by bringing the event back to the surface. However, after the final appointment to receive her denture, some of that weight lifted, her mood improved, and her confidence started to come back. Nurtured by our understanding, and comprehensive care she was empowered to grow beyond the physical and emotional barriers that were holding her back.

## 2021 Revenues



- 5.3% Fundraising Events
- 20.9% Foundations/Corps/Grants
- 13.3% Churches & Individuals
- 51.7% Donated Goods & Services
- 8.7% Clinic & Dental

## 2021 Expenses



- 0.9% Fundraising
- 79.4% Programs
- 6.7% Operations
- 13.0% Administration

1,375

**Dental Patients**

*37.55% Increase*

1,003

**Medical Patients**

*150.75% Increase*

27,550

**Food Pantry Clients**

*96.78% Increase*

430,000

**Food Items Distributed**



**GOOD  
NEIGHBOR  
HOUSE**

EMPOWERING HEALTHIER COMMUNITIES

627 East First Street  
Dayton, OH 45402-1367

**Mission:**

Good Neighbor House is empowering healthier communities by fostering the physical, emotional, and spiritual well-being of our neighbors.

**Vision:**

To be known for service, chosen for excellence, standing in partnership with our neighbors, providers, and funders, improving the quality of life in communities we serve.

**Connect with Us.**



Good Neighbor House



@GoodNeighborHouse

**Your Support Helped  
Change Lives in 2021**