



**“Look straight ahead, and fix
your eyes on what lies before you.”**

- Proverbs 4:25 NLT -



627 East First Street
Dayton, OH 45402-1367


Mission:


Good Neighbor House is empowering healthier communities by fostering the physical, emotional, and spiritual well-being of our neighbors.

Vision:

To be known for service, chosen for excellence, standing in partnership with our neighbors, providers, and funders, improving the quality of life in communities we serve.

Connect with Us.

 Good Neighbor House

 @GoodNeighborHouse

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**See the Difference
Your Support Made in 2020**



We Use Smiles to Change the World

Maybe not the whole world. But someone's world.

In 2020 we provided services to 1,000 dental patients. This, after having lost one of our dentists in July and taking only emergency cases for seven weeks. Meet two of the patients we served in 2020:



Paul McQueeney and his wife Carolyn have wonderful things to say about Good Neighbor House. The McQueeney's received a mailing at their

home with information about the need for donations to Good Neighbor House. As Paul and Carolyn blended their families and cleaned out spaces, they began donating clothing and other household goods to Good Neighbor House. While on one of their donation trips, the McQueeney's noticed that dental services were offered.

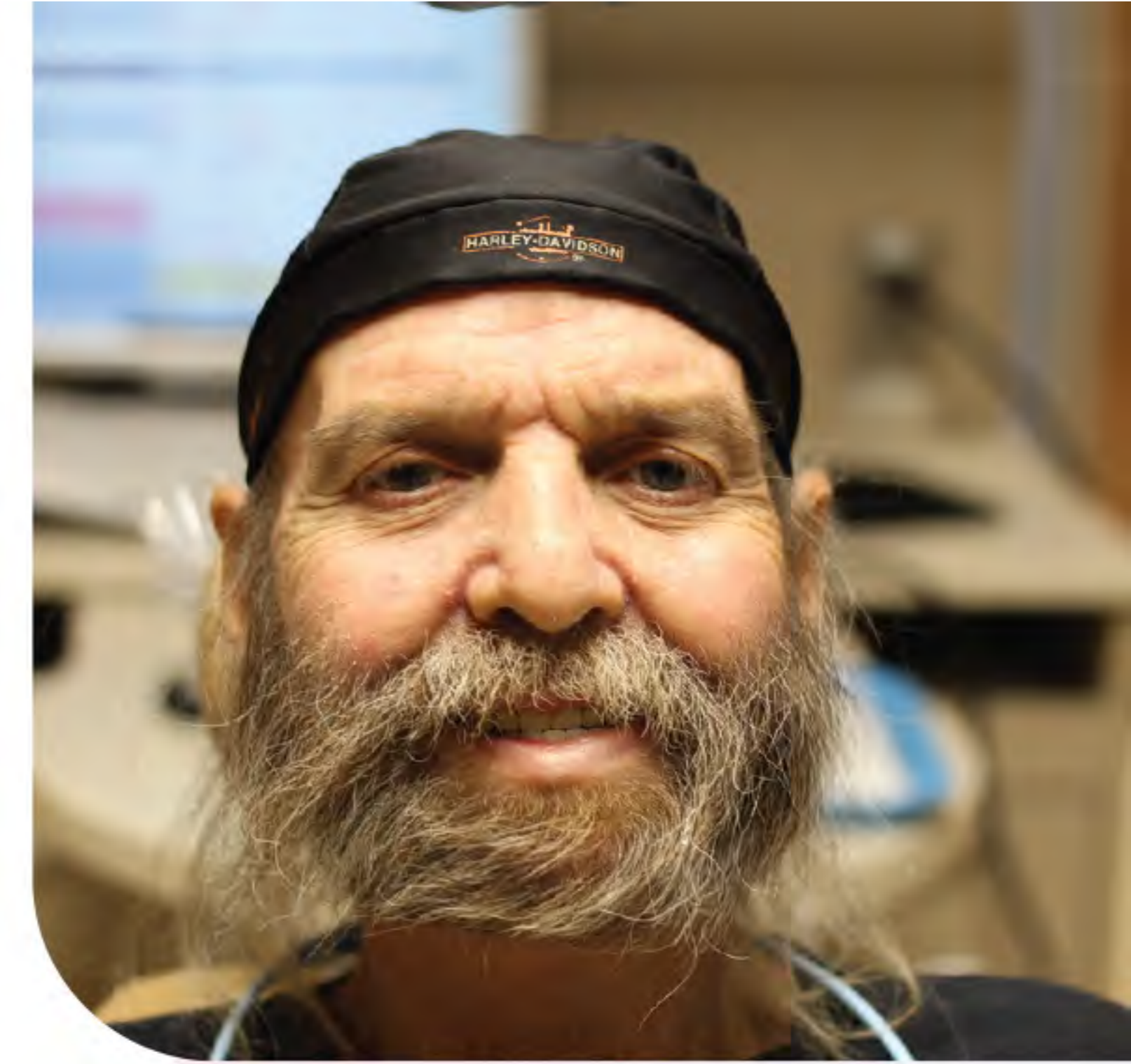
Although Paul is a veteran, he was unable to access dental care through the Veteran's healthcare services. So he did

what he could to repair his 25-year-old denture plate, "with ingenuity and Elmer's glue," Paul told us.

Paul had been suffering for several days with a bad toothache when Carolyn decided to call Good Neighbor House. They were able to get an appointment and Paul not only got care for his toothache, but ended up having a brand-new dental plate made.

Paul and Carolyn want everyone to know how thankful they are for the folks at Good Neighbor House. It's a rarity to be treated with such dignity and respect by doctors, nurses, and administration, but the staff at Good Neighbor House truly care for you.

Gary Raines believes it was God who sent him to Good Neighbor House, and it is God he thanks every day. After being diagnosed with throat cancer, Gary



Gary Raines shows off his new smile and looks forward to being able to bite into a burger.

went through a series of chemotherapy and radiation treatments. As a result, he has problems. Recently, however, he was treated by Good Neighbor House and has a brand-new smile.

Gary says, "Good Neighbor House is a perfect name for this group of caring doctors, nurses and administration."



Contributions by dedicated donors, volunteers and board members continued to make a tremendous difference in the lives of many Miami Valley families throughout 2020. Take a few moments to allow us to share results and stories of the lives you helped this past year.



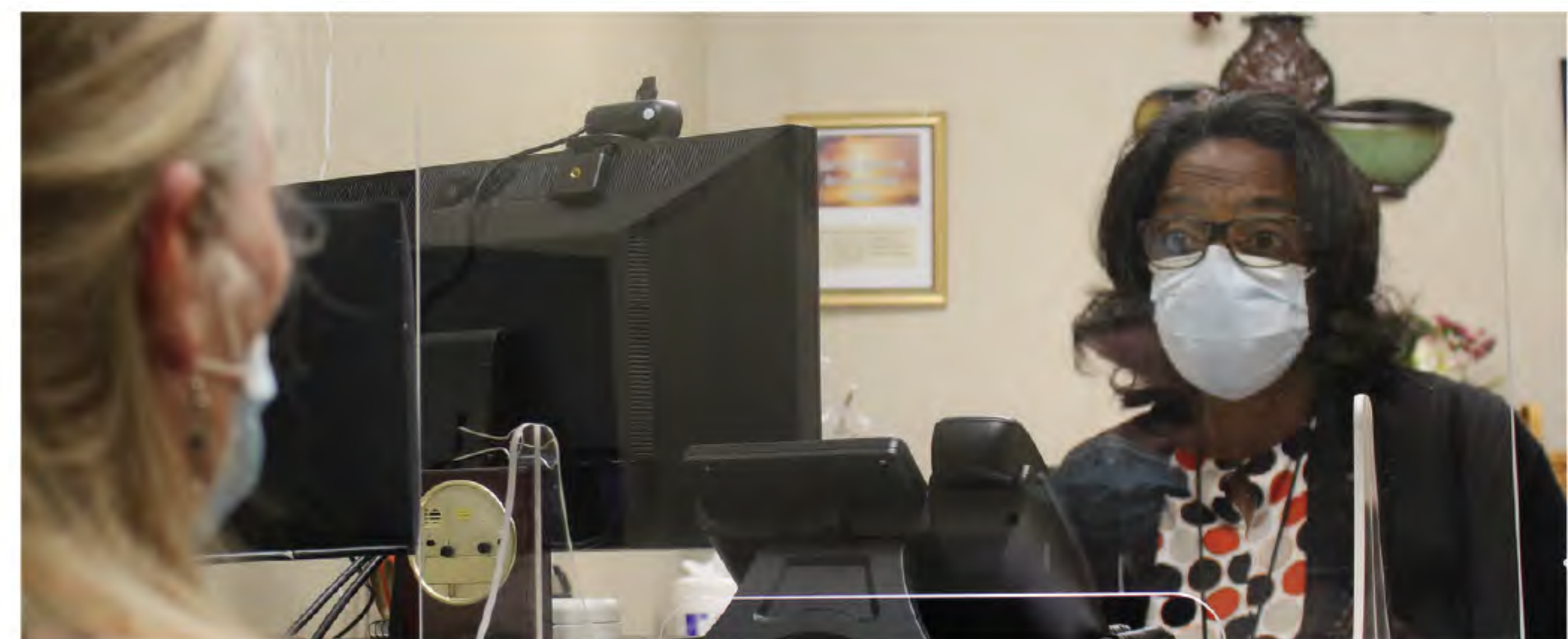
When One Door Closes ...

In 2020 we witnessed a growing need for our services, and beyond. Just as COVID-19 hit, Reach Out, a charitable clinic in Montgomery County, closed its doors. This left thousands of residents without the healthcare services they needed. Working closely with Public Health – Dayton and Montgomery County and other key officials, we were able to open a pharmaceutical dispensary in May, and began

providing, on average, 130 prescriptions monthly. By the end of 2020, in addition to our medical, vision and dental care, we began offering behavioral health services and physical therapy to offset the void from the closure of Reach Out.

Dr. Courtney Stroble, Program Director of the Soim Family Medical Residency Program, joined Good Neighbor House in 2020. Her patients all agree; Dr. Stroble is thorough, kind and respectful. She serves at Good Neighbor House to provide care to patients to improve their quality of life, regardless of their ability to pay.

Along with Dr. Stroble, all the volunteer doctors and nurses helped Good Neighbor House increase our ability to see patients from 1 to 4 days per month to 4 clinic days per week.



Counseling & Telehealth Become Critical Services in 2020

Good Neighbor House seeks to help individuals and families struggling with life situations. Marcia Raglin has been a Wellness Warrior for many years holding wellness classes and offering counseling services. In 2020 we began putting more resources into mental health and Marcia shifted her focus fully to counseling.

In serving our community, we find many instances where transportation is difficult. Providing teleconferencing gives us the opportunity to reach those who need this

service but are unable to travel to our facility. Marcia has many stories that underscore the importance of being able to offer this service to our neighbors in need.



Telehealth services allowed us to stay in contact with clients during COVID.



Thinking Outside the Box

In 2020 we saw an increased need for access to nutritious foods and struggled with finding ways to safely provide that access. We were faced with reduced hours, volunteer burnout, health and safety of our employees and volunteers and a decrease in our stock.

Marcia Ehlers, Assistant Director of Human Services and Outreach helped to launch, "Pantry on a Post," which consists of wood boxes mounted on posts around the city that are kept stocked with

canned or boxed food for anyone to use. The program started with two boxes last fall and has grown to nine. Marcia's efforts during the pandemic helped hundreds of people in need, get access to food.



Partnering with Miami Valley Housing Opportunities (MVHO)

"We can't begin to tell you how much we appreciate Good Neighbor House for your support of MVHO tenants! Knowing that GNH is faithfully providing food and cleaning supplies for the men and women who reside in MVHO housing is truly a blessing."
-MVHO CEO Debbie Watts Robinson

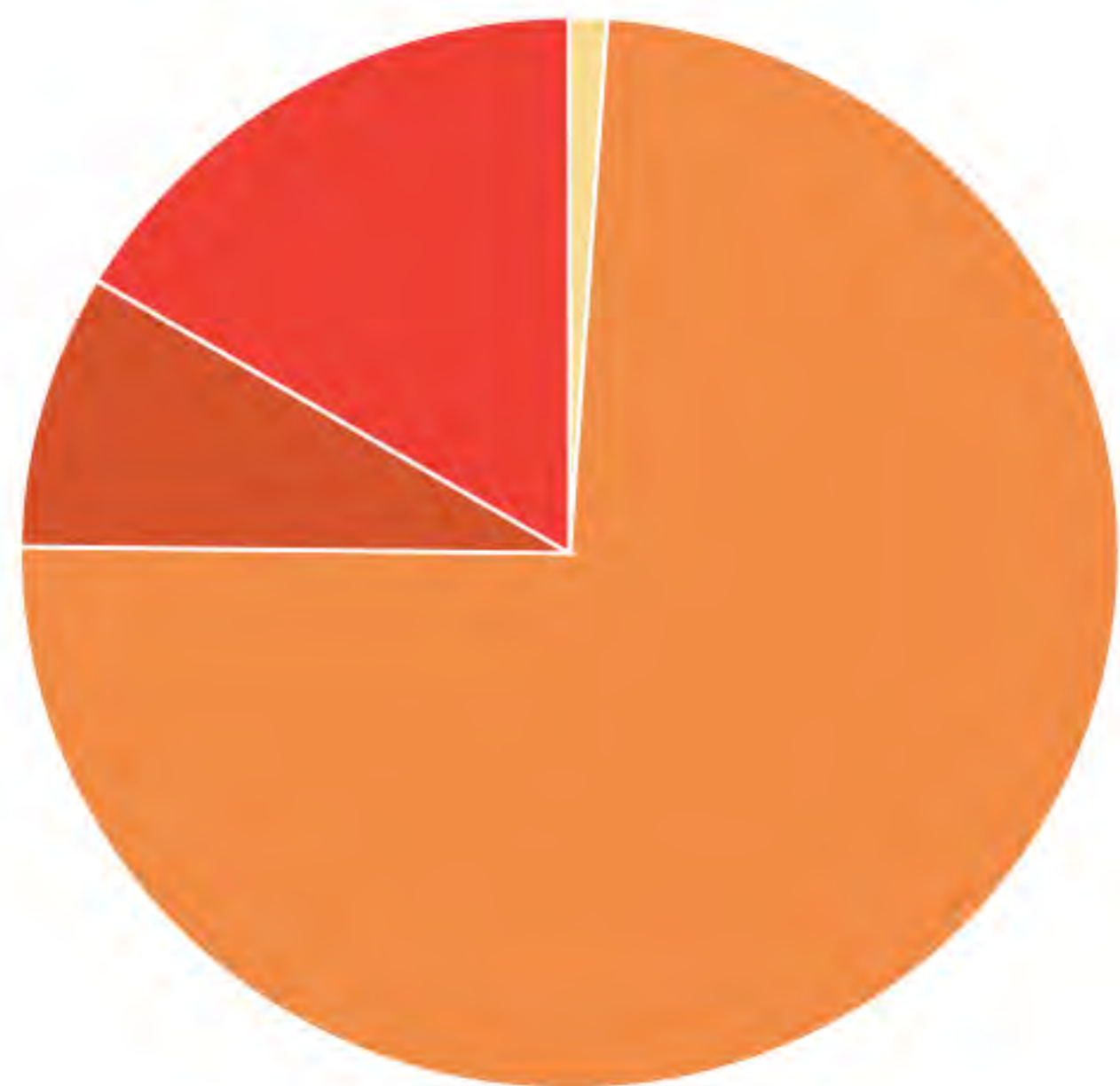
Additional organizations we partnered with throughout 2020 include Omega Senior Lofts, Operation Hunger (Springfield) and Miami Valley Immigration Coalition. These partnerships are crucial to fulfilling our vision of improving the quality of life in the communities we serve.

2020 Revenues



- 3.8% Fundraising Events
- 13.1% Foundations/Corps/Grants
- 32.4% Churches & Individuals
- 39.9% Donated Goods & Services
- 10.8% Clinic & Dental

2020 Expenses



- 1.1% Fundraising
- 74.1% Programs
- 8.3% Operations
- 16.5% Administration

1,000

Dental Patients

55% Medicaid, 35% Uninsured

400

Medical Patients

Average monthly patient visits doubled in 5 years

14,000

Food Pantry Clients

15,500

Neighbors served

35,000 Visits